



UNIVERSITEIT VAN PRETORIA
UNIVERSITY OF PRETORIA
YUNIBESITHI YA PRETORIA

Department of Facilities Management

To Whom It May Concern:

University of Pretoria confirms to be contacted as reference of the service provided by **Bidvest prestige**. The service provided meets and exceeds our expectations, and therefore **Bidvest prestige** is highly recommended as a preferred supplier.

Description of Services /work done:

Bidvest Prestige provide the following services:

Project Start Date: 01 February 2024

Project end date: 31 January 2027

✓ **Contract Amount: R 51 049 917**

Square Meters of area per contract:

Rate service providers (put a mark on relevant score)

Indicator	Excellent	Very Good	Good	Poor	Unacceptable
		✓			

Would you use the service provider again: Yes

Referee Contact person: Nomini Mamahlodi

Referee Designation: Senior Assistant Director

Referee Contact Number: (012) 420 3171

Referee Mobile Number: 0828539961

Referee Email: nomini.mamahlodi@up.ac.za

I hereby declare that to the best of my knowledge, information completed above is true and correct.

Bidder's referee signature:

Date: 2025/03/05

26 MARCH 2025

TO WHOM IT MAY CONCERN

PER EMAIL: leraine@presclean.co.za

Dear Sir/ Madam

RE: REFERENCE LETTER FOR CLEANING SERVICES AT KNYSNA MALL

I am pleased to confirm that Bidvest Prestige has been providing cleaning services for Grey Elephant Investments (Pty) Ltd t/a Knysna Mall since 2020. Their team is responsible for maintaining the cleanliness of the common areas, restrooms, and other designated spaces within the mall.

Overall, we have found their service to be reliable, and they have met the general cleaning requirements expected in a retail environment. They are responsive to requests and have assisted with additional cleaning needs when required.

Their staff operates professionally and works to uphold a clean and welcoming environment for our shoppers and tenants.

We have no hesitation in recommending Bidvest Prestige to any business or organization in need of a dependable and professional cleaning service.

Should you require any further information, please do not hesitate to write hereof.

Yours sincerely,



**MADELÉ PRODEHL
CENTRE MANAGER
KNYSNA MALL**



Heiderand Mall

THE SHOPPING EXPERIENCE YOU DESERVE

J.T.A. PROPERTIES

- C/o Louis Fourie Road & Melkhout Street • Mossel Bay • South Africa •
 - P O Box 11600 • HEIDERAND • 6511 • MOSSEL BAY • South Africa •
 - Tel (044)-693-0965 • Fax (044)-693-1263 • Vat reg 41 301 88248 •
-

23 March 2025

To Whom It May Concern,

I am pleased to write this letter of recommendation for Bidvest Prestige, who has been providing cleaning services at Heiderand Mall for the past 3.5 years. Throughout their time with us, they have demonstrated outstanding professionalism, reliability, and a high standard of service.

As a shopping center, maintaining a clean and welcoming environment is crucial to the satisfaction of our tenants and customers. Bidvest Prestige has consistently gone above and beyond to ensure that all common areas, restrooms, corridors, and entrances are impeccably cleaned and well-maintained. Their staff is always punctual, courteous, and efficient, ensuring that cleaning tasks are completed with minimal disruption to the daily operations of the center.

I highly recommend Bidvest Prestige for any cleaning services, particularly in commercial and high-traffic environments. They are a dependable and professional company, and I am confident they will continue to deliver excellent service wherever they are needed.

If you require any further information or would like to discuss their services in more detail, please do not hesitate to contact me.

Sincerely,

Jaco Karg

General Manager

JTA Properties (Pty) Ltd

25 November 2024

Reference Letter for Bidvest Prestige

To Whom It May Concern:

I, Wilma Bertrams hereby confirms contact as reference of the service provided by Bidvest Prestige.

The service provided meets all our expectations. Therefore I will highly recommend Bidvest Prestige as a supplier.

The following services are rendered Bidvest Prestige:

- Cleaning Services
- Specialised Cleaning Services e.g. high access, carpets, upholstery, floors, etc

Project Start Date: April 2021

Project End Date: Ongoing

Contract Amount: Confidential

Rate Bidvest Prestige Service (mark with an x the relevant score)

Indicator	Excellent	Very Good	Good	Poor	Unacceptable
	X				

Would you use the service provider again:

Yes

Referee Contact Person:

Wilma Bertrams

Referee Designation:

Services Manager

Referee Contact Number:

012 3430300 x 364

Referee Email:

wilma.bertrams@zah.co.za

I hereby declare that to the best of my knowledge the information completed above is true and correct.

Kind regards,
Wilma Bertrams
Services Manager

Thursday, 20 March 2025

RE: Reference Letter for Bidvest Prestige

To Andrew van der Nest:

Lahaf, confirms to be contacted as reference of the service provided by **Bidvest prestige**. The service provided meets and exceeds our expectations, and therefore **Bidvest prestige** is highly recommended as a preferred supplier.

Description of Services /work done:

Bidvest Prestige provide the following services: **Cleaning, Gardening and Hygiene service**

Project Start Date: 2005.05.01

Project end date: Current

Contract Amount: R70 105.64 excluding Vat

Square Meters of area per contract: 15030 m²

Rate service providers (put a mark to relevant score)

Indicator	Excellent	Very Good	Good	Poor	Unacceptable
x					

Would you use the service provider again: Absolutely

Referee Contact person: Sheree Cronje

Referee Designation: Centre Manager

Referee Contact Number: 041 – 360 4055

Referee Mobile Number: 081 863 1376

Referee Email: info@walkerdrive.co.za

I hereby declare that to the best of my knowledge, information completed above is true and correct.

Bidder's referee signature:

Date: 20.03.2025

LAHAF (PTY) LTD



Walker Drive
SHOPPING CENTRE
All the RIGHT Choices
Walker Drive Shopping Centre
Date: 20/3/25



To Whom It May Concern:

The Sandton Sun confirms to be contacted as reference of the service provided by **Bidvest prestige**. The service provided meets and exceeds our expectations, and therefore **Bidvest prestige** is highly recommended as a preferred supplier.

Description of Services / work done:

Bidvest Prestige provide the following services: Hotel Rooms Cleaning and Kitchen Cleaning Services

Project Start Date: approximately 2010

Project end date: Current

Contract Amount: N/A

Square Meters of area per contract: N/A

Rate service providers (put a mark to relevant score)

Indicator	Excellent	Very Good	Good	Poor	Unacceptable
		X			

Would you use the service provider again: Yes

Referee Contact person: Robert Jasper

Referee Designation: General Manager

Referee Contact Number: 011 780 5000

Referee Email: Robert.Jasper@southernsun.com

I hereby declare that to the best of my knowledge, information completed above is true and correct.

Bidder's referee signature:

A handwritten signature in black ink, appearing to be "RJ", written over a horizontal line.

Date: 28th June 2024

Southern Sun Hotel Interests Proprietary Limited

Registration No : 1969/001365/07

South Tower, Nelson Mandela Square, Cnr 5th and Maude Streets Sandton, 2196 | Private Bag X200, Bryanston, South Africa 2021 t +27(0)11 461-9700 | southernsun.com Directors: PJ Boshoff L McDonald LP Isabelle



UNIVERSITY of the
WESTERN CAPE

19 October 2023

To Whom It May Concern

Re: Reference letter for Bidvest Cleaning Services

Bidvest Cleaning Services has rendered cleaning services to the University of the Western Cape 2008. They currently provide a daily cleaning and bi-annual deep cleaning services service to all UWC Residences along with 2 of our Flagship Academic Buildings on our Main campus. Their areas of responsibility are daily cleaning of our Residence Communal spaces, such as lounges, kitchens ablutions, etc. as well as the Administration office areas for residences, while on Main campus they are responsible for all the spaces within the Life Sciences Building and Chemical Sciences buildings which include Administration areas, Lecture venues, resource centres, computer labs, scientific laboratories, cafeterias, etc. In addition, they render various other services such as gutter cleaning, anchor bolt testing and installations, specialized cleaning, portable toilet hire, etc. We find their services to be reliable, effective and efficient.

- Current annual contract value excluding adhoc and specialized cleaning just about exceeds R25M
- Contract start date 01 October, 2008 (contracts have been reviewed and renewed on 3 yearly basis)
- Contract end date 30 June, 2028
- Concerns and urgent adhoc requests are resolved with 24-48hours
- Management is extremely hands-on and responsive to queries, requests and concerns raised
- Communication is effective and efficient in the event of problems

In my capacity of Services Contracts Manager, responsible for managing the services and contract, I am happy to recommend them to any company which requires a similar service.

Yours sincerely,

.....

Saudiqa Yasin

Manager: Service Contracts & Procurement

INFRASTRUCTURE & ENGINEERING
Contracts & Procurement
Private Bag x17, Bellville 7535
South Africa
T: +27 21 959 9266
M: +27 82 202 3502
syasin@uwc.ac.za
www.uwc.ac.za

A place of quality,
a place to grow, from hope
to action through knowledge

Facilities and Maintenance services

Bidvest Prestige

28 March 2024

Dear

CLEANING SERVICES SERVICE PROVIDER

We hereby confirm that Bidvest Prestige are the services supplier for the cleaning of the facilities of the North-West University, Vanderbijlpark Campus. Starting date of contract to clean our Campus building as well as all Residences including high level window cleaning and cartage services was on 01 March 2023 for a period of three years.

They did employ a SMME company to be responsible for the cleaning of our off-site Residences to the value of 14% off the Contract.

Yours sincerely

Marietjie
van der Ryst

Digitally signed by
Marietjie van der Ryst
Date: 2024.03.28
13:39:44 +02'00'

Marietjie van der Ryst
Manager: Maintenance and Facilities Services
Vanderbijlpark Campus

Yours sincerely

Marietjie van der Ryst
Manager: Maintenance and Facilities Services
North-West University
Vanderbijlpark Campus.



INTERNATIONAL HOTEL SCHOOL

Wednesday 26 June 2024

RE: Reference Letter – Bidvest Prestige Cleaning

I am writing to highly recommend Bidvest Prestige Cleaning for their outstanding commercial cleaning services. The International Hotel School, Sunninghill, has utilized their services for the deep cleaning of our commercial kitchens. I am impressed with their professionalism, attention to detail, and reliability.

Stephan and his team have demonstrated an unwavering commitment to maintaining the cleanliness and hygiene of our kitchens. Their team is punctual, courteous, and thorough in their work, ensuring that every corner of our facilities is spotless. They use high-quality cleaning products and advanced equipment, which has significantly improved the overall cleanliness and atmosphere of our kitchens.

One of the most notable aspects of Bidvest Prestige's service is their flexibility and responsiveness. They have been incredibly accommodating to our schedule and specific cleaning needs, often going above and beyond to meet our requirements. Whether it's a regular cleaning routine or a special request, they have always delivered exceptional results.

Moreover, their customer service is exemplary. Any concerns or questions we have had were promptly addressed by their friendly and professional staff. This level of communication and dedication to customer satisfaction sets them apart from other cleaning companies we have worked with in the past.

In conclusion, I wholeheartedly recommend Bidvest Prestige Cleaning for any commercial cleaning needs. Their expertise, reliability, and commitment to excellence make them an invaluable partner for any business looking to maintain a clean and healthy environment.

Please feel free to contact me if you require any further information.

Sincerely,

Michelle Bregger
Managing Executive

www.hotelschool.co.za

Benoni: 90 Sarel Cilliers Street, Rynfield, Benoni, 1514 | **Tel:** +27 10 442 6957 | **Email:** enquireben@hotelschool.co.za
Cape Town: 127 Cecil Road, Salt River, Cape Town, 8000 | **Tel:** +27 21 426 2924 | **Email:** enquirecpt@hotelschool.co.za
Durban: 124 Jan Hofmeyr Road, Westville, 3630 | **Tel:** +27 31 267 4700 | **Email:** enquiredbn@hotelschool.co.za
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Support Office: 8th Floor Strauss Daly Place, 41 Richefond Circle, Ridgeside Office Estate, Umhlanga, 4320 | **Tel:** +27 31 536 6650 | **Email:** info@hotelschool.co.za
Directors: MHV Lambert (CEO); MRV Lambert; L Kok

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Fax +27 (0)13 734 6535

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25 July 2024

To whom it may concern

Bidvest Prestige

We hereby confirm that Bidvest Prestige (Registration No: 2000/011155/07) has been a vendor at Sappi Ngodwana Mill since October 2023, awarded the mill wide cleaning and hygiene contract for 5 years - Contract value estimated at R110 million.

The services of Bidvest Prestige is viewed as value added and well performed.

Should you have any queries please do not hesitate to contact Shamini Govender on 013 734 6232.

Yours sincerely,



Tracy Bellis
Procurement Manager

RE: Reference Letter for Bidvest Prestige

To Whom It May Concern:

Montecasino confirms to be contacted as reference of the service provided by **Bidvest Prestige**. The service provided meets and exceeds our expectations, and therefore **Bidvest Prestige** is highly recommended as a preferred supplier.

Description of Services /work done:

Bidvest Prestige provide the following services: Complex Cleaning Service Provider

Project Start Date: Nov 2000

Project end date: Month-to-Month/Current

Contract Amount: R2 600 000.00

Square Meters of area per contract: 60 583 m²

Rate service providers (put a mark to relevant score)

Indicator	Excellent	Very Good	Good	Poor	Unacceptable
	X				

Would you use the service provider again: Yes

Referee Contact person: Vernon Colbert

Referee Designation: Property Manager

Referee Contact Number: 011 – 510 7808

Referee Mobile Number: 079 141 7093

Referee Email: Vernon.Colbert@tsogosun.com

I hereby declare that to the best of my knowledge, information completed above is true and correct.



Bidder's referee signature:

Date: 28 June 2024

TSOGO SUN CASINOS PROPRIETARY LIMITED t/a Montecasino (Registration Number: 1995/012674/07)

Physical Address: Montecasino Boulevard, Fourways, Gauteng, South Africa. Tel 011 510 7000

Registered Address: Palazzo Towers East, Montecasino Boulevard, Fourways, 2055. Private Bag x200, Bryanston, South Africa, 2021

montecasino.co.za

3 April 2023

To Whom It May Concern

Dear Sir / Madam

REFERENCE LETTER: Prestige Cleaning Services (Pty) Ltd

We hereby confirm Prestige Cleaning Services as an incumbent supplier to Growthpoint Management Services (Pty) Ltd.

Prestige was subjected to a demanding Vendor Request for Proposal (RFP) and Vendor Qualification process before they were awarded a long-term contract for cleaning services, in which they oversee such responsibilities for 25 of our prized retail centres, commercial buildings and office parks nationally.

It has been a highly rewarding experience working in partnership with Prestige Cleaning, as a result of which we would not hesitate in recommending them as a preferred supplier to your organisation.

Should you have any queries regarding this letter, please forward them to rheuvel@growthpoint.co.za

Yours Sincerely,



Chanel Rennison
National Procurement Manager



To Whom It May Concern:

The Sandton Sun confirms to be contacted as reference of the service provided by **Bidvest prestige**. The service provided meets and exceeds our expectations, and therefore **Bidvest prestige** is highly recommended as a preferred supplier.

Description of Services / work done:

Bidvest Prestige provide the following services: Hotel Rooms Cleaning and Kitchen Cleaning Services

Project Start Date: approximately 2010

Project end date: Current

Contract Amount: N/A

Square Meters of area per contract: N/A

Rate service providers (put a mark to relevant score)

Indicator	Excellent	Very Good	Good	Poor	Unacceptable
		X			

Would you use the service provider again: Yes

Referee Contact person: Robert Jasper

Referee Designation: General Manager

Referee Contact Number: 011 780 5000

Referee Email: Robert.Jasper@southernsun.com

I hereby declare that to the best of my knowledge, information completed above is true and correct.

Bidder's referee signature:

A handwritten signature in black ink, appearing to be "RJ", written over a horizontal line.

Date: 28th June 2024

DATE:
02/06/2023

To whom it may concern

Re: Client Reference Letter

This letter serves to confirm the service delivery of Bidvest Prestige (Pty) Ltd.
Bidvest Prestige is currently contracted to Bidvest Facilities Management (Pty) Ltd. and has been for a period of 7 years (from 1 April 2016), providing the following services:

Soft Services

Cleaning services on 666 sites.
Gardening services on 1833 sites.
Bush Clearing services on 88 sites.

We are pleased with the working relationship we have with Bidvest Prestige and are happy to recommend their services.

If you have any questions, please feel free to contact me.

Yours sincerely,



02/06/2023 16:05:10(UTC+02:00)

SIGNIFLOW.COM

Cornelius Van Der Merwe
COO Telecommunications
012 641 8267