

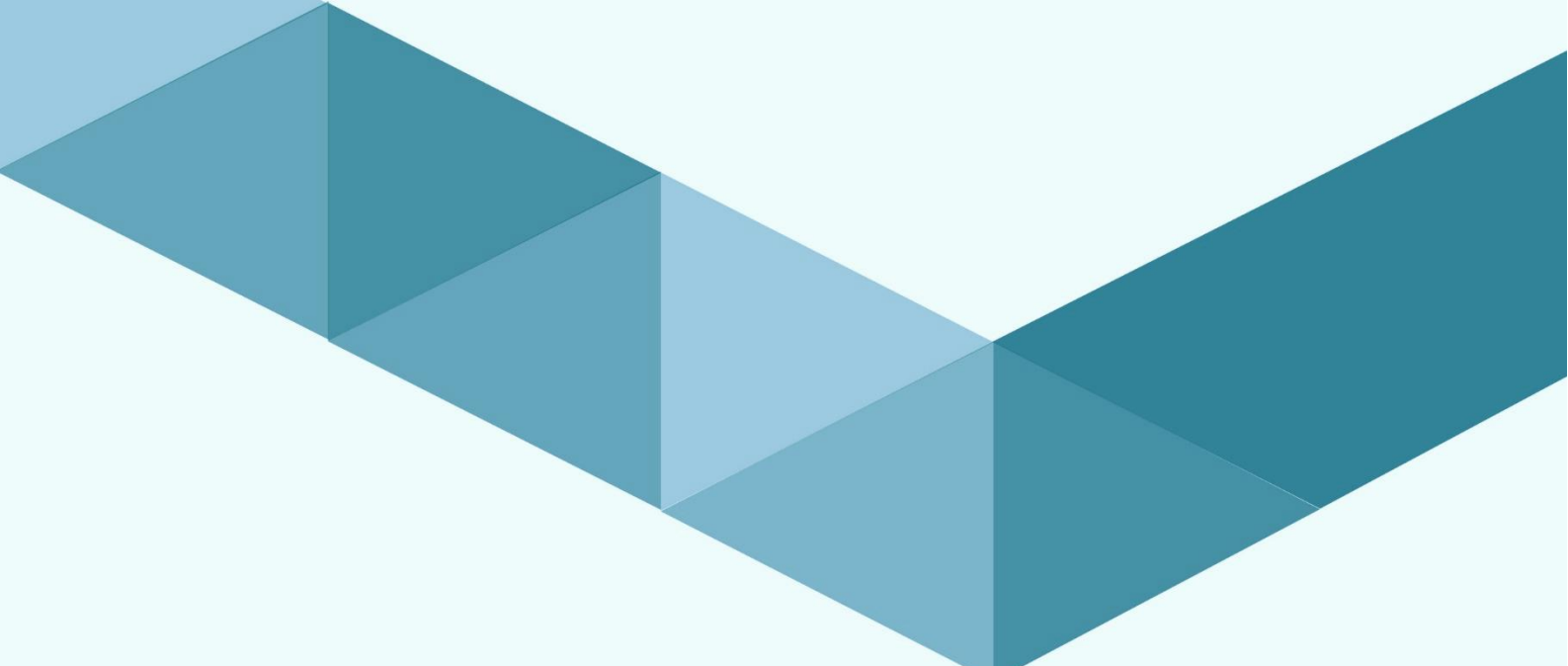


OVER **50** YEARS OF
INDUSTRY
EXPERIENCE

COMPANY PROFILE & SUPPORTING INFORMATION

People Focused | Service Driven | Cleaning Solutions





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ABOUT US – BIDVEST PRESTIGE

ABOUT US

We are a **solutions driven** business that prides itself for its **first class service delivery** and **ethics**.

Bidvest Prestige is a company with a rich history in the South African landscape, that boasts a national footprint as well as international ties in Mauritius and we have been fundamental in the establishment of various industry organisations ensuring the integrity of our company and our people towards our clients.



Specialised Services



Cleaning



Toilet Hire



Events



F&B/Banqueting



Edge Training

SECTORS

Bidvest Prestige Cleaning is the leading contract cleaning specialist in South Africa with an industry footprint in the commercial, retail, hospitality, education, healthcare, industrial, mining, auto care and food hygiene sectors.

ACCREDITATIONS

ISO 9001, 14000, 45001
SETA

5 786
CONTRACTS

23 000
STAFF

BBBEE
LEVEL 1

Regional Footprint



OVER **50** YEARS OF
INDUSTRY
EXPERIENCE

Truly tailored solutions with regional and industry-specific experts who understand your unique needs.



A **PROUD** LEGACY OF SERVING A BROAD CROSS-SECTION OF **INDUSTRIES** HAS ENSURED THAT FOR **4 DECADES,** WE HAVE REMAINED THE INDUSTRY LEADER.

Our wide range of service offerings include contract cleaning, event staffing, caregivers, specialised cleaning services, mobile toilet hire, training and landscaping. We make it our top priority to deliver exceptional service that puts people first. Bidvest Prestige specialises in Contract Cleaning (Incorporating our Specialist Divisions of Retail, Commercial, Hospitality, Healthcare, Education, Industrial, and Mining & Auto Care) Specialised Cleaning (High Level, Floor Care & Project Cleaning), Landscaping, Training, Events Staffing, Healthcare Care workers and Mobile Toilet Hire. Our specialised divisional approach in contract cleaning combined with value-added divisions like Events Staffing, Mobile Toilet Hire, Training & Healthcare Care Workers, is what sets us apart from anyone in the market. As Bidvest Prestige is an ISO 9001 accredited organisation and a member of the Green Building Council, you are in safe hands! Bidvest Prestige is a BBBEE Level 1 value-adding contributor.

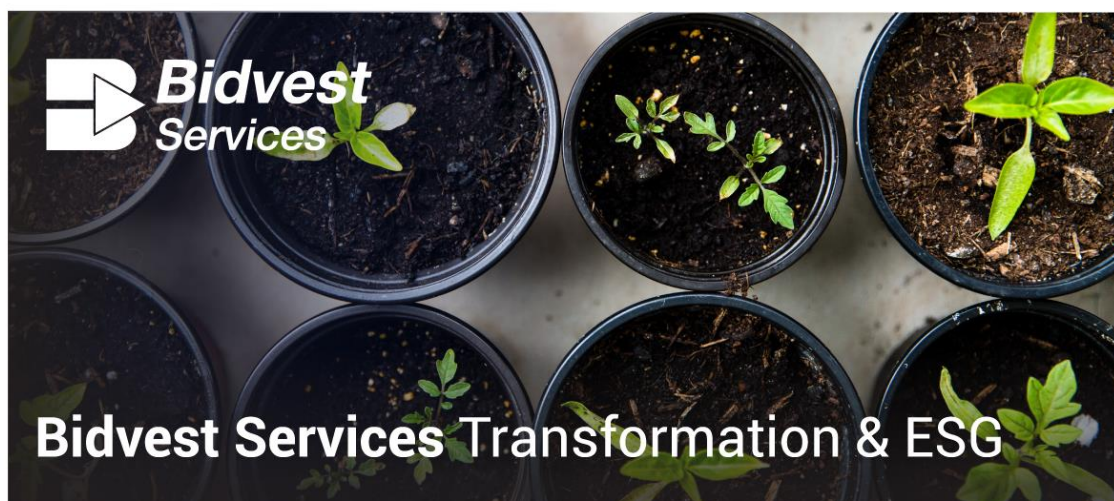


OUR TIMELINE

Bidvest Services (Pty) Limited, trading as Bidvest Prestige, is a wholly-owned subsidiary of the Bidvest Group SA. Started in 1969 and historically known as Prestige Cleaning, the company became part of the Bidvest Group in 1993. Bidvest Prestige is the leading and largest specialist in world-class outsourced solutions in Southern Africa and Mauritius. We boast a highly-skilled workforce and have been a prominent force in the cleaning industry since 1993. We offer truly tailored solutions with regional and industry-specific experts who endeavour to understand each client's unique needs, no matter the size of the project.

OUR PEOPLE

Transformation & ESG



OWNERSHIP

VOTING RIGHTS	WEIGHTING	TARGETS	% ACHIEVED	TOTAL SCORE
• Exercisable Voting Rights in the Enterprise in hands of Black People	4	25.01%	39.62%	4.00
• Exercisable Voting Rights in the Enterprise in hands of Black Women	2	10%	17.57%	2.00
• Economic Interest				
• Economic Interest of Black People in the Enterprise	4	25%	30.72%	4.00
• Economic Interest of Women in the Enterprise	2	10%	17.54%	2.00
• Economic Interest of the following black natural people in the Enterprise	3	3.0%	1.43%	1.43
Black designated groups				
Black Participants in Employee Ownership Schemes				
Black beneficiaries of Broad – Based Ownership				
• Black Participants in Co-operatives	2	2%	3.5%	2.00
• New Entrants				
• Net Value	8	25%	27.09%	8.00
	25			23.43

Expiry Date: Nov 2023

SKILLS DEVELOPMENT

At Bidvest Services, we believe in putting our people first. To support economic growth demands in South Africa we stay committed to investing in our employees as well as unemployed people through various learnership, internship and skills development programmes. Bidvest Services is focused on aligning to the National Skills Development Strategy that is driven through Learnerships (Employed and Unemployed learners), Internships - providing experience to graduates to enable them to become more employable.

Our Bursary programme provides financial support to tertiary learners who are employed by Bidvest Services. We also offer a Scholar Bursary for our employees' children from grade 4 to 12.



Bursary Programme
1100 learners

R 77 Million invested in skills development programmes



85% invested in skills development programmes for black people

8% Invested in people with disabilities



ENTERPRISE AND SUPPLIER DEVELOPMENT.

Bidvest Services Enterprise and Supplier (ESD) programmes are customised to grow South Africa's entrepreneurial sector through advancing sustainable growth of small black-owned businesses. Bidvest Services intends to continue using **ESD** initiatives to support the development of the black SMME sector through accelerated efforts in investing directly into the growth and development of these businesses and by partnering with them on projects.

R 10 million

Our Spend on Supplier Development

R 7 million

Our Spend on Enterprise Development

ESG FRAMEWORK

Newly developed ESG framework sets out our focus areas and targets - to drive stakeholder capitalism & sustainable value creation



OUR OWN CARBON FOOTPRINT

1

- Energy efficiency attained through the installation of solar systems.
- Shift consumption to low emission sources.

- Focus on improving our energy through routing and scheduling optimization.
- Configure our properties to be environmentally smart.



2

RESOURCE USE



Projects underway to increase recycled content in product and packaging.



Reduce water usage by 20% (2012 - 2025) through the installation of boreholes.

3

SUPPLY CHAIN

- Implement Supplier Code of Conduct

- Take back of product at the end of product life-cycle.



4

INNOVATIVE CUSTOMER SOLUTIONS TO AID SUSTAINABILITY



- Renewable energy products



- Energy efficient products



- Drone and remote monitoring



EXPERIENCE AND EXPERTISE

Fast Facts



Company Experience

Bidvest Prestige is the largest provider of contract cleaning services in South Africa and an employer of over 23,000 permanent employees with **over 50 years of experience** in the Cleaning industry.

We have a national footprint with specialised services in the following industry sectors: Food Hygiene, Commercial, Industrial, Manufacturing, Healthcare, Hospitality, Autocare, and Education. We have over **5,000 customers and over 8,000 service sites across Southern Africa**.

Our developed organisational structure enables us to deliver services, support our customers in various complex industries, and deliver value to their customers.

Brian Joffe founded Bidvest Group in 1988.

Prestige Cleaning (1969) was acquired by Bidvest in 1993 and forms part of the Bidvest Services International Division of the Bidvest Group. Bidvest Prestige is the most resourced division within Bidvest Group, with Bidvest Prestige being the largest employer within the cleaning industry (over 23,000 permanent and contractual Staff).

A company with a rich history in the South African landscape, Bidvest Prestige boasts a national footprint and international ties in Mauritius. We have been fundamental in establishing various industry organisations, ensuring the integrity of our company and our people towards our clients.

Bidvest Prestige is a division of Bidvest Services. The revenue for Bidvest Services International 2023 was around R33.2bn.



Past and Current Experience

Managed by Bidvest Prestige in the Excess of 40000sqm

- ABSA national
- Dimension Data
- DSV Campus
- Emperors Casino ABinBev (SA Breweries) National
- FNB Bank City
- Gold Reef City
- Melrose Arch Precinct
- Montecasino
- MTN 14th Ave
- MTN Warehouses
- Sedibeng Breweries (Heineken)
- STD Bank
- Steyn City Complex
- Sun City Complex
- Vodacom
- Vodacom – Vodaworld

Extract of contracts:

<i>Client</i>	<i>Sector</i>	<i>Service</i>	<i>Period</i>
<i>SA Breweries (Pty) Ltd</i>	Beverage	Cleaning Services - Office Building, Warehouse, Ablutions, Yard Area – National	+ 10 years, on-going
<i>Tongaat Hulett</i>	Agriculture	Cleaning Services	10 years, on-going
<i>Auto-X Automotive Battery Manufacturers South Africa</i>	Automotive	General, production & specialised cleaning of factory & equipment	2018 - 2023
<i>Barloworld Equipment East London</i>	Commercial	Cleaning Services - Office Building, Warehouse, Ablutions & Yard	+ 6 Years, on-going
<i>Botshabelo Shopping Centre</i>	Retail	Cleaning Services	2021 - 2023
<i>Breakers Resort Umhlanga</i>	Hospitality	Housekeeping / BOH / Public Areas / Conference Centre	Period: Since 2021
<i>Coastlands Umhlanga Hotel & Convention Centre</i>	Hospitality	Housekeeping	Period: Past 10 years
<i>Musgrave Hotel & Conference Centre</i>	Hospitality	Housekeeping	Period: Past 10 years
<i>Ebenhauser Home for the Aged</i>	Healthcare / Retirement Home	Cleaning Services	2005 - Current
<i>Eduvos</i>	Education	Cleaning Service	Period: 3 years (current)
<i>Engen Petroleum Ltd</i>	Fuel / Energy	Cleaning Services - Office Building, Warehouse, Ablutions, Yard Area	+ 7 years, on-going
<i>Feltex Automotive Group Services East London</i>	Automotive	Cleaning Services - Office Building, Warehouse, Ablutions, Yard Area	+ 5 years, on-going



<i>Client</i>	<i>Sector</i>	<i>Service</i>	<i>Period</i>
<i>Fleurdal Mall (5800m2)</i>	Retail	Cleaning Services	2019 - current (2024)
<i>FNB</i>	Finance	Cleaning Services	5 years (current)
<i>Ford Motor Company South Africa</i>	Automotive	General Factory Cleaning Services	2018 – 2023
<i>Four Seasons – The Westcliff</i>	Hospitality	Night Shift Public Area Cleaning / Carpet Cleaning / High Access Cleaning	Period: 2022 – 2024
<i>Glencore Rustenburg Smelter</i>	Mining	Cleaning Service: Change House, Ablutions, Bathrooms	2021 - 2024
<i>Gold Reef City Casino, Hotel & Theme Park</i>	Hospitality	Complex Cleaning / Housekeeping / F&B Staffing	2015 – 2024
<i>Great Noligwa Residence (Orkney Klerksdorp)</i>	Retirement Home	Hostel Cleaning Services	1997 - current, on-going
<i>Lenmed Hospital Kimberley</i>	Healthcare	Cleaning Services	2021 - 2023
<i>Life Hospital Rosebank</i>	Healthcare	Cleaning Services	2015 – 2022
<i>Louis Pasteur Hospital</i>	Healthcare	Cleaning Services	1999 - Current
<i>Marriott Melrose Arch</i>	Hospitality	Housekeeping / BOH / Scullery / Public Area	2015 – 2025
<i>Naboom Tehuis vir Bejaardes</i>	Retirement Home	Cleaning Services	2013 - Current
<i>Peermont Emperors</i>	Hospitality	Housekeeping / BOH / Scullery / Public Area / Casino	Period: Past 10 years
<i>Respublica</i>	Education	Cleaning Services	5 years (current)
<i>Roodepoort Sentrum vir Bejaardes</i>	Retirement Estate	Cleaning Services	2022 - Current
<i>San Salvador</i>	Retirement Estate	Cleaning & Care worker Services	2021 – Current
<i>Sandton Sun</i>	Hospitality	Housekeeping / Laundry / PA	Annual, 12 months
<i>Sibanye (Bathopele) Rustenburg</i>	Mining	Cleaning Services	10 years, on-going
<i>Southern Sun Umhlanga Sands Cabana Beach</i>	Hospitality	Housekeeping	Period: Past 10 years
<i>Sun International Casino Windmill Golden Valley Wild Coast Sun</i>	Hospitality	Housekeeping	Period: Past 10 years



<i>Client</i>	<i>Sector</i>	<i>Service</i>	<i>Period</i>
<i>Tsogo Sun</i>	Hospitality	Montecasino	Montecasino
		Gold Reef City	Gold Reef City
		Emnotweni	Emnotweni
		Golden Horse	Golden Horse
		Black Rock	Black Rock
		Goldfields	Goldfields
		The Caledon	The Caledon
		Garden Route	Garden Route
		Hemingways Hotel	Hemingways Hotel
		Palazzo Hotel	Palazzo Hotel
		Gold Reef City Hotel	Gold Reef City Hotel
		Gold Reef City Theme Park Hotel	Gold Reef City Theme Park Hotel
		Caledon Hotel & Spa	Caledon Hotel & Spa
<i>Valeo Thermal Systems</i>	Commercial	Cleaning Services - Office Building, Warehouse, Ablutions, Yard Area	+/- 2 years, on-going
<i>Vista Trust</i>	Finance	Cleaning Services	2014 - Current
<i>Volkswagen of South Africa</i>	Automotive	General, production & specialised cleaning of factory & equipment	2021 - 2024
<i>Waterkloof Marina Retirement Estate</i>	Retirement Estate	Cleaning Services	2020 – Current
<i>Zuid Afrikaanse Private Hospital</i>	Healthcare / Retirement Home	Cleaning & Hostess Services	2013 - Current



Certification



SABS

Certificate of Registration

This is to certify that the Quality Management System of

**BIDVEST SERVICES (PTY) LTD
(TRADING AS BIDVEST PRESTIGE)
Co Reg. 2000/011155/07
HEAD OFFICE: JOHANNESBURG
(Refer to schedule 1 for other branches addresses)**

*has been assessed and found to
satisfy the requirements of*

**ISO 9001:2015
QUALITY MANAGEMENT SYSTEMS -
REQUIREMENTS**

in respect of

**THE ADMINISTRATION GROUP SUPPORT WITH REGIONAL OFFICES PROVIDING
CLEANING SERVICES**

NOT APPLICABLE CLAUSES:

**7.1.5.2 MEASUREMENT TRACEABILITY
8.3 DESIGN AND DEVELOPMENT OF PRODUCTS AND SERVICE**

This certificate, including the schedule which forms an integral part thereof:

- is issued without alteration;
- is identified by the applicable registration number;
- is subject to any condition or limitation contained therein;
- is valid subject to ongoing compliance with certification requirements;
- bears the embossed SABS Commercial seal. In the absence of the seal, the certificate and the schedule shall be invalid; and
- the certificate may be authenticated by referring to the register of "Certified Clients" on the SABS Commercial website (www.sabs.co.za)

LS 1919
Registration Number

05 May 2023
Effective Date

14 April 2026
Expiry Date

29 January 1997
Date of Original Registration

Chief Executive Officer 

SABS COMMERCIAL SOC Ltd
1 Dr Catherine Rd, Bidvest Prestige,
Pretoria, South Africa

A41 0003038

150001

Certificate of Registration



This is to certify that the Environmental Management System of:

Bidvest Services (Pty) Ltd t/a Bidvest Prestige

26 Gorton Road, Parktown, 2193, Republic of South Africa

applicable to:

Group Support providing an administrative support to divisional and regional offices

has been assessed and registered by NQA against the provisions of:

ISO 14001:2015

This registration is subject to the company maintaining an environmental management system, to the above standard, which will be monitored by NQA

nqa

Managing Director



Certificate No.	126266
ISO Approval Date:	15 January 2021
Reissued:	6 January 2024
Valid Until:	13 January 2027
EAC Code:	35

The use of the UKAS Accreditation Mark indicates accreditation in respect of those activities covered by the accreditation certificate number 015 held by NQA. NQA is a trading name of NQA Certification Limited, Registration No. 09351758. Registered Office: Warwick House, Houghton Hall Park, Houghton Regis, Dunstable Bedfordshire LU5 5ZX, United Kingdom. This certificate is the property of NQA and must be returned on request.

Page 1 of 1



Certificate of Registration



This is to certify that the Occupational Health & Safety Management System of:

Bidvest Services (Pty) Ltd t/a Bidvest Prestige

26 Girtton Road, Parktown, 2193, Republic of South Africa

applicable to:

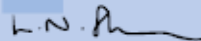
Group Support providing an administrative support to divisional and regional offices

has been assessed and registered by NQA against the provisions of:

ISO 45001:2018

This registration is subject to the company maintaining an occupational health & safety management system, to the above standard, which will be monitored by NQA.

nqa



Managing Director



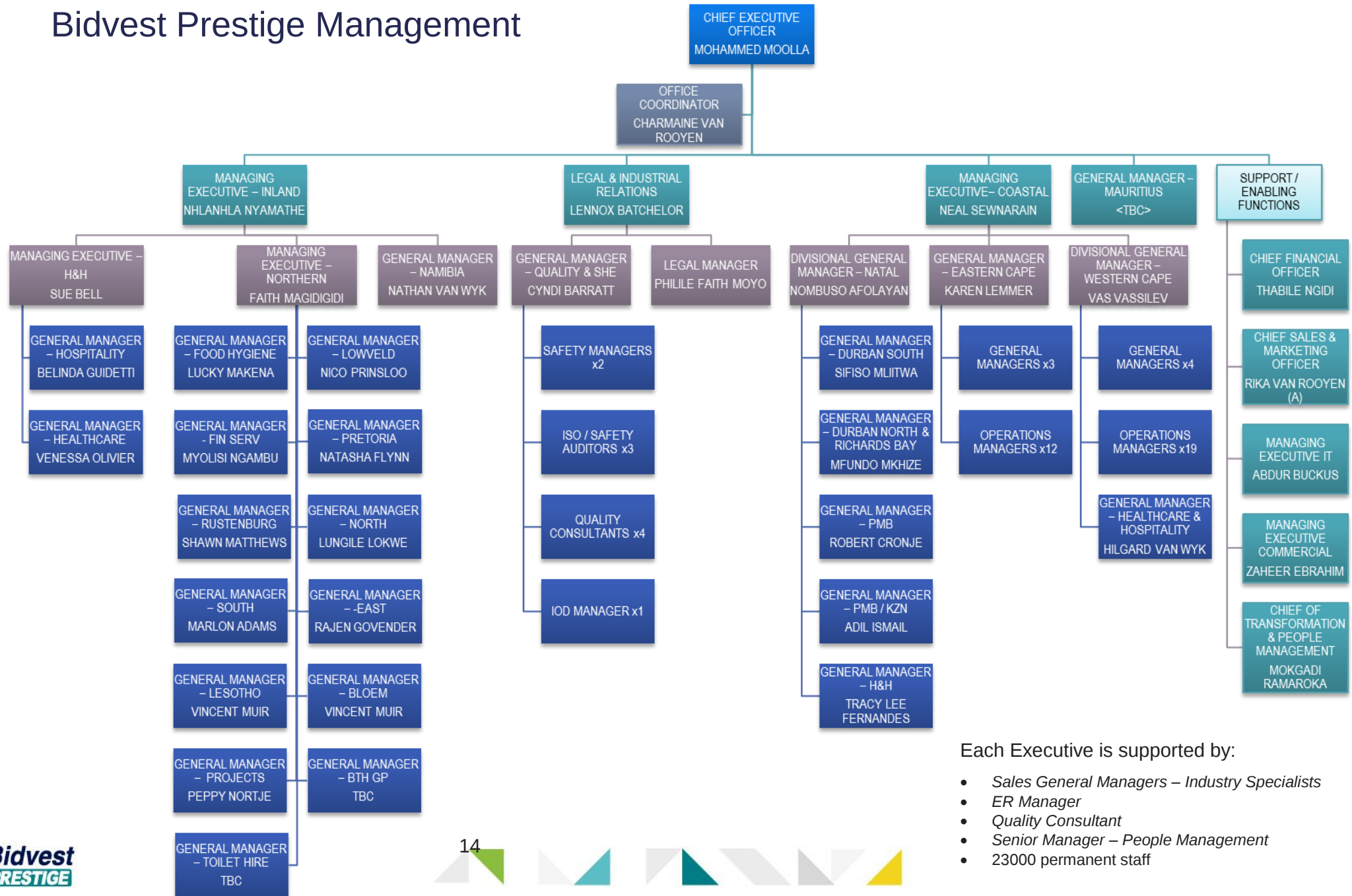
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Bidvest Prestige Management



Each Executive is supported by:

- Sales General Managers – Industry Specialists
- ER Manager
- Quality Consultant
- Senior Manager – People Management
- 23000 permanent staff

FOOTPRINT – GEOGRAPHICAL COVERAGE

National Footprint

Bidvest Prestige has offices in all nine provinces in South Africa, with a decentralised management structure under the capable leadership of Chief Operating Officers. This makes service delivery seamless with quick decision-making and response times.

Creating a healthy and sustainable environment

Regional Footprint

Truly tailored solutions with regional and industry-specific experts who understand your unique needs.



INLAND	KWAZULU-NATAL	WESTERN CAPE	EASTERN CAPE	SERVICE SPECIFIC
INLAND DIVISIONAL OFFICE 3 Atlas Road, Elandsfontein Rail, Germiston, 1429 TEL: 087 285 9041	MIDRAND TEL: 087 285 9041	HOSPITALITY GAUTENG TEL: 087 285 9041	PROJECTS AND AUTOCARE TEL: 011 538 9900	FOOD HYGIENE TEL: 087 258 9041
SOUTH RAND TEL: 087 285 9041	NORTH RAND TEL: 087 285 9041	EAST RAND TEL: 011 538 9900	PRETORIA TEL: 012 349 1160	POLOKWANE 48 Nikkel Street, Superbia, Polokwane, 0699 TEL: 015 292 1804 TEL: 015 292 3615
MPUMALANGA HIGHVELD – MIDDELBURG 91 Verdoorn Street, Eastdene, Middelburg, 1050 TEL: 013 243 5243 TEL: 013 243 5244	MPUMALANGA LOWVELD – NELSPRUIT 14 Suikerriet Street, Nebo Park, Nelspruit, 1200 TEL: 013 752 5153	HEALTHCARE PRETORIA The Point Industrial Park, Unit C3, Samrand Business Park, 7 Sterling Road, Centurion, 0187 TEL: 012 654 0337	RUSTENBURG 206A, Beyers Naude Street, Rustenburg, 0300 TEL: 014 592 0013 TEL: 014 592 0023	VAAL & CARLETONVILLE 24 Jupiter Street, Naledi Industrial Park, Sasolburg, 1947 TEL: 016 971 1004
BLOEMFONTEIN 11 Wilhelm Kotze Street, Oos-Einde, Bloemfontein, 9301 TEL: 051 432 2880				



INLAND	KWAZULU-NATAL	WESTERN CAPE	EASTERN CAPE	SERVICE SPECIFIC
KWAZULU-NATAL DIVISIONAL OFFICE 15 Killarney Terrace &, 9 Poplar Road, Morningside, Durban, 4001 TEL: 031 263 9400				
DURBAN SOUTH TEL: 031 263 9400		DURBAN NORTH TEL: 031 263 9459		HEALTHCARE & HOSPITALITY TEL: 031 263 9452
PIETERMARITZBURG TEL: 033 342 2644		RICHARDS BAY TEL: 035 751 2648		

INLAND	KWAZULU-NATAL	WESTERN CAPE	EASTERN CAPE	SERVICE SPECIFIC
CAPE (WESTERN CAPE) DIVISIONAL OFFICE 7 Milan Avenue, Airport Industria, 7490 TEL: 021 001 7900				
REGIONAL OFFICES: WESTERN CAPE & PROJECTS TEL: 021 001 8040		WESTERN CAPE HEALTHCARE TEL: 021 001 7977	WESTERN CAPE HOSPITALITY TEL: 021 001 7977	WESTERN CAPE TOILET HIRE TEL: 021 380 0007

INLAND	KWAZULU-NATAL	WESTERN CAPE	EASTERN CAPE	SERVICE SPECIFIC
CAPE (EASTERN CAPE) DIVISIONAL OFFICE 71 Mangold Street, Unit 3 & 4, Newton Park, Port Elizabeth, 6000 TEL: 041 395 5300				
REGIONAL OFFICES: EAST LONDON TEL: 043 731 2513		GEORGE TEL: 044 801 3500		

INLAND	KWAZULU-NATAL	WESTERN CAPE	EASTERN CAPE	SERVICE SPECIFIC
EDGE TRAINING 3 Atlas Road, Elandsfontein Rail, Germiston, 1429 TEL: 087 285 9041 TEL: 011 822 0860	EVENTS 3 Atlas Road, Elandsfontein Rail, Germiston, 1429 TEL: 087 285 9041	TOILET HIRE 3 Atlas Road, Elandsfontein Rail, Germiston, 1429 TEL: 082 899 2558 TEL: 011 453 6099	SPECIALISED SERVICES 26 Girton Road, Parktown, Johannesburg, 2193 TEL: 011 796 0000	
TECHNICAL 8 Octavia Road, Octavia Park, Germiston TEL: 087 285 9041	TOPTURF MAURITIUS M2, Motorway, Pailles Junction Road, Plaine Lauzun TEL: +230 433 5400			

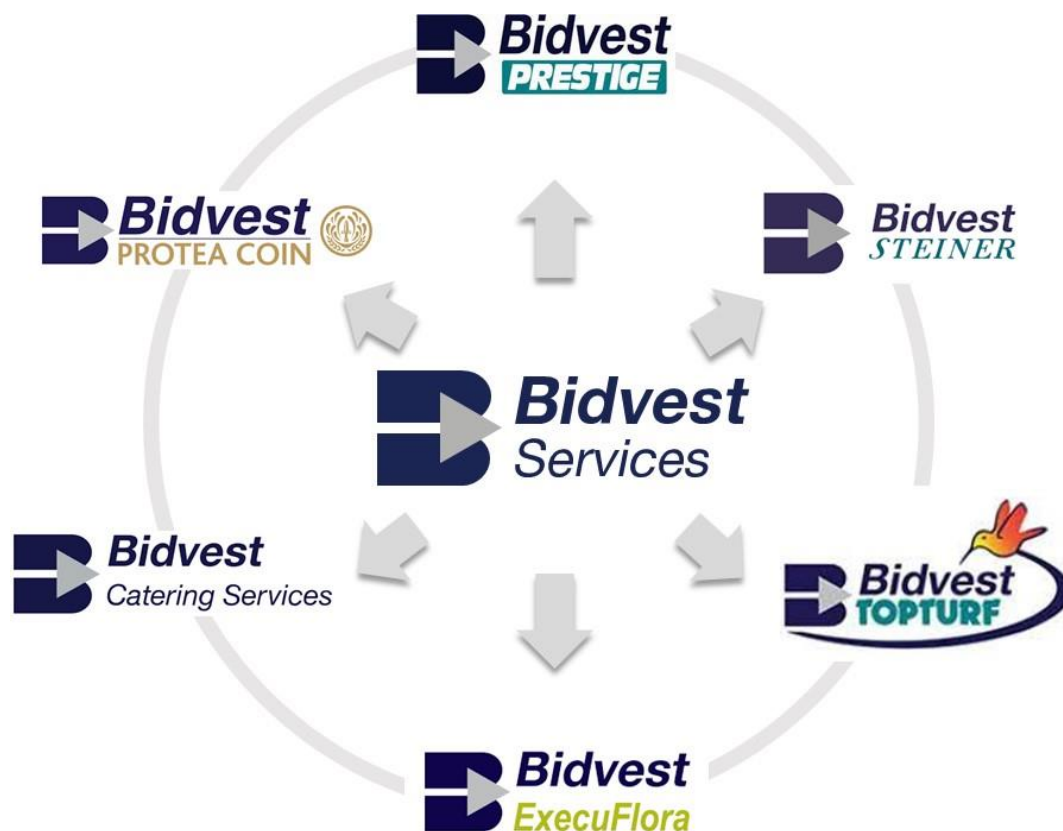


BIDVEST HISTORY



BIDVEST SERVICES

Bidvest Services comprises integrated services of supporting “sister” companies:



The corresponding services:





Specialised Cleaning



Cleaning



Toilet Hire



Events



F&B Banqueting



Centre of Learning

OUR RANGE OF COORDINATED SERVICES INCLUDE



BIDVEST PRESTIGE CLEANING
We offer specialised services in commercial, industrial, mining, hospitality and healthcare environments.



SPECIALISED CLEANING SERVICES
We provide cleaning services in elevated and inaccessible areas, on hard floors, carpets, vehicles and dealerships.



BIDVEST PRESTIGE EVENTS
We specialise in providing staff for food and beverage services.



BIDVEST PRESTIGE TOILET HIRE
We deliver VIP and customised hiring solutions for events, underground mining and waste management.



BIDVEST EDGE TRAINING AND DEVELOPMENT
We provide specialist training, coaching, mentoring and consultation.



TOP TURF MAURITIUS
We are the preferred contractor for a wide variety of projects in the Indian Ocean region: landscaping, golf course construction and contract cleaning.



BIDVEST PRESTIGE NAMIBIA
We focus on delivering cleaning services in Namibia in the commercial, healthcare, industrial, educational and retail sectors, as well as special projects.

Bidvest
PRESTIGE

18

Washroom Hygiene Solution

Hygiene Consumables

Deep Clean Solution

Pest Control Solution

Landscape Installation

Golf Course Maintenance

Irrigation Systems

Landscape Maintenance

Environmental Services

Sports Field Maintenance

Office Plants

Green Walls

Short Term Event Rentals

Artificial Flowers

Wall Planters

Art Rentals

OUR SERVICES

Bespoke food service solutions

Coffee shop concepts and solutions

Hot beverage vending solutions

Snack vending solutions

Event catering

OUR SERVICES

Guarding services

Investigations and information-gathering

Technical security solutions

Off-site (remote) monitoring

Cargo protection and container clamping services

Secure mobility and close protection

Special operations unit

Tactical and intervention services

K9 services

Risk management and consultancy

Event management

Airwing support and drones





For more information, call us or visit our website today



+27 (11) 796 0000



www.bidvestprestige.co.za



Peopleofprestige



Bidvest Prestige



Bidvest Prestige